

Library & Knowledge Services Training Needs Survey 2020



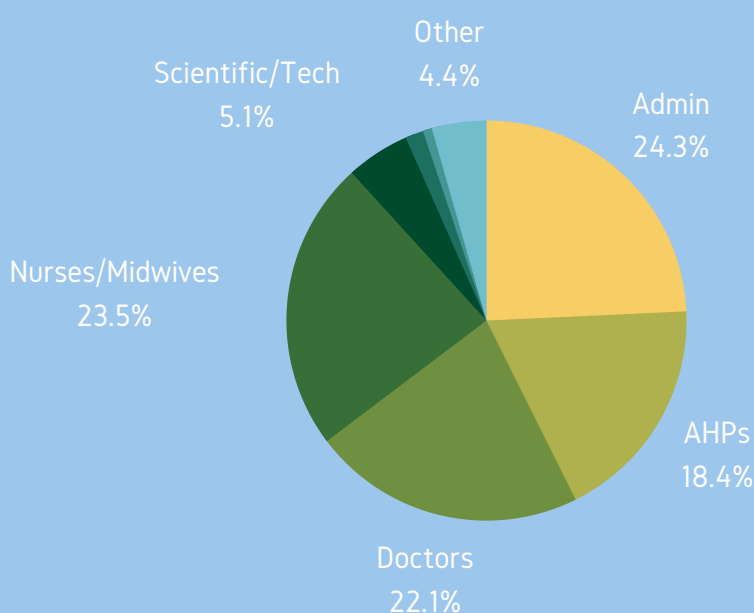
In July/August 2020, Library & Knowledge Services surveyed UHCW staff to find out more about their knowledge and information skills. Some of the key findings from this survey can be found below and the full results will inform the redevelopment of the Knowledge Skills Training programme.

WHO?



92% respondents based at University Hospital

7% respondents based at Rugby St Cross



TRAINING PREFERENCES

WHERE?

We asked users to rank in order of preference their ideal location for training sessions: either in the library, the workplace or online.



43%
Online



37%
Library



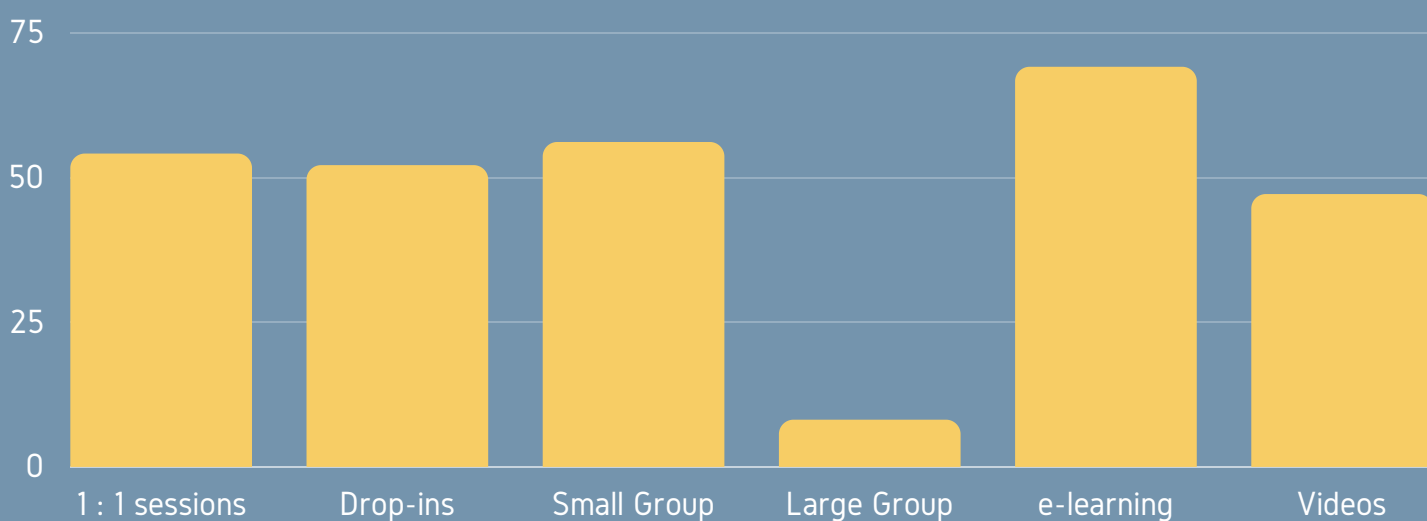
20%
Workplace

Online training came out on top as the first choice preference.

However, the **Library** ranked highest overall as the preferred location for information and knowledge skills training.

HOW?

We also asked users how they would prefer Library sessions to be delivered. There was a clear interest in e-learning materials and 1:1 training.



SKILLS EVALUATION

Critical Appraisal and Database Searching came out as the top two skills users would like to improve. See below how our users rated their own expertise in these key information skills.

